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## **QUALITY POLICY**

## **OFFICINA BOCEDI** is engaged in:

design, construction and maintenance of end-of-line packaging systems.

The General Management, fully aware of the strategic importance of Quality in producing top-quality machinery that reflects the roots, people, and manufacturing passion of the entire Bocedi company, aims to develop, implement, and enforce a Quality Management System in compliance with the requirements of the ISO 9001:2015 standard, with the following aims:

- To correctly identify and understand the needs and expectations of potential and existing Customers, translating them into appropriate service specifications and ensuring the reliability of each project by supporting the customer at every stage, including after-sales;
- To develop and deliver services and systems with a Quality standard that ensures customer satisfaction while complying with applicable laws and regulations;
- To ensure and continuously improve the Quality level of the products sold through the management, planning, and control of activities, compliance with specifications, and prevention of errors and defects;
- To maintain an active and efficient Quality Management System, continuously improving its effectiveness;
- To define, pursue and review appropriate quality objectives;
- To analyse risks and opportunities in order to take appropriate improvement actions;
- To promote and verify the training, education and optimal use of human and technological resources within the Company, ensuring the right level of competence and awareness at all times;
- To foster collaboration and spread awareness that every activity and action impacts the satisfaction of the final Customer;
- To select and qualify suppliers of products and services that affect the final quality of processes and products, involving them in achieving the Company's goals.



For this reason, the General Management of the company ensures that the above-mentioned policy is implemented and supported at all levels of the organization through training courses and meetings.

The disclosure of the Company's Policy and objectives occurs through the distribution of this document and the related Quality Management System documentation.

The General Management commits to periodically reviewing its Quality Policy to ensure its continued relevance and suitability.

Pratissolo di Scandiano (RE), July 15th, 2024

General Management